

ENTROL manifests the intention to offer competitive products and services to all our clients, that is why we have decided to introduce a Quality Management System into the organization, which binds together the requirements and recommendations from the *UNE-EN ISO 9001:2015* (Quality) standard, and besides, it introduces issues from the standards *UNE-EN ISO 14001:2015* (Environment) and *ISO 45001* (Security and Health at work).

The scope of our Management System covers the ***design, the development, the production and the maintenance of flight simulators and their components.***

The Quality Management System (QMS) that Entrol established relies on the following basic pillars, determined with commitment and leadership by the Top Management:



To manage ENTROL'S QMS **with commitment and leadership** from the Top Management so that the services we provide are carried out correctly and **efficiently**. To determine the relevant internal and external **stakeholders** for the QMS and to comply its requirements. To understand the **context** and outline the **opportunities and risks**.

To set annual **objectives and goals** focused on the evaluation of the performance on quality, environment, security and health at work, as well as the **continual improvement** on our **relevant procedures and activities**.

To evaluate the **staff's technical competence** and to guarantee the **right state of the facilities and equipments**.

To maintain a **fluent communication** at an internal level, between the different departments inside the company, as much as with our clients and suppliers.



To watch over **our clients** in terms of ensuring and improving **their satisfaction** (including the stakeholders) on the company's results, on everything concerning the performance of our activities and its effect on society.



To promote the **respect and the protection of the environment** by a responsible energy consume, a responsible consume of sources of raw material, implementing environmental efficiency on the process and preventing pollution.

To **reduce**, wherever possible, the **environmental impact** of the significant aspects product of the activities that take place at ENTROL



To comply the requirements of the **applicable and regulatory legislation to our activity**, a commitment to the quality, environment and security and health at work standard, to comply our clients and other stakeholders' requirements and to meet all the internal policies or action guidelines to which ENTROL might be submitted.

To realize internal and external **audits** in order to evaluate accomplishments.



To provide **safe and healthy work conditions for our employees**, contractors and other visitors. Preventive actions are oriented to **make risks cut down and eliminate hazards** in order to prevent injuries and minimize the probability of incidents .

To guarantee the correct state of the facilities and the equipments, to **identify and evaluate risks**, including emergencies preparedness and response.

To promote **consultation and involvement** from our workers on the review of the process and the operation of the QMS.

